

OOOSH! Your Local Driving School Adi/Pdi Terms & Conditions / Quality & Standard Expectations

These Terms & Conditions are based on the “Code of Practice for Approved Driving Instructors”. It is important that every pupil reads and understands them and seeks clarification if they have any questions or concerns.

All Adis & Pdis must conduct their driving lessons in line with Covid-19 health and safety advice from the Government.

Cars must be cleaned before and after driving lessons and face masks must be worn until restrictions change.

My Drive Time - Free from OOOSH! Your Local Driving School.

All Adis & Pdis must use the instructor diary app supplied by OOOSH! Your Local Driving School.

Driving Licence

Adi/Pdis must ensure that they are holders of a valid current Driving Licence. This must be produced along with the counterpart on the first lesson and an eyesight test will be undertaken.

It is the pupil’s responsibility to wear their spectacles or contact lenses if they are required.

OOOSH! Driving School must be informed of any points, endorsement, bans, convictions or restrictions of any kind on pupils’ licences.

Fitness to drive

It is the Adi/Pdi's responsibility to ensure that they are fit to drive and he/she must inform us of any medical condition, disability or injury that may affect their ability or entitlement to drive.

Pupils must ensure that they do not drive whilst under the influence of drink or drugs – some medication drugs like hay fever remedies may cause drowsiness.

A Adi/Pdi must ensure that they do not book driving lessons at a time that they are likely to be tired, stressed or otherwise distracted.

In the interests of comfort and safety, Adi/Pdis are strongly advised to wear suitable clothing and footwear for their lessons.

Foul or abusive language will not be tolerated and may result in the termination of a lesson and forfeiture of monies paid.

During Your Driving Lessons and Driving Your Driving School Car

Branding - During your working day, OOOSH! Your Local Driving School roof box must be used on your car. It must be looked after and clean. Any issue with roof box please contact OOOSH!

Only branding supplied by OOOSH! Your Local Driving School can be used.

No other branding can be used on your vehicle.

NO use of phone and tablet. Unless you are stopped with engine off and phone / tablet is used for lesson plans and diary.

NO smoking and vaping during lessons in your car at any time.

Eating and drinking - You must not eat or drink during your lessons unless you plan a stop for this to be done safely.

Postponement of session by the Adi/Pdi

At least 24 hours notice is required for cancellation or postponement of a lesson. Lessons cancelled with less than 24 hours notice must be paid for.

Any intensive course cancelled with more than 7 days notice will be subject to a £50 administration fee. Payment will be lost for any intensive course cancelled with 7 days or less notice.

Postponement of Lessons by The School/ Instructor

If, due to vehicle breakdown or other emergency, a lesson has to be postponed at short notice, an alternative lesson will be paid by mutual consent. In the case of a driving test, the school will be responsible for any lost test fees.

Driving tests take priority over lessons. A lesson booked may have to be rearranged if the School receives late notice of a test at approximately the same time.

The driving instructor will make every effort to be punctual but traffic conditions sometimes make this impossible. If a lesson needs to start 10 minutes late, it will end late accordingly.

Driving Tests

Driving tests should not be booked without first checking the availability of the instructor and car.

OOOSH! Your Local Driving School has no control over driving tests cancelled by the DVSA, however, pupils may be able to claim a refund of lessons fees from the DSA when tests are cancelled at short notice.

Taking Payments

New Pupil - Adi can offer pre payment of lesson to their bank account or wait until lesson to collect payment in cash or bank transfer. Details of instructor to be given to learner such as name and school name. Refund policy must be given to learner.

Refunds - Adi's and Pdi's must be ready to give refunds when requested by learners within 24 hours. Block bookings must be kept available until the learner has used those hours.

Collecting Payments - Adi's & Pdi's must stick to OOOSH! Your Local Driving School pricing structure and not set their own prices or deals.

Any complaint received by OOOSH! Your Local Driving School could result in dismissal from driving school and legal action.

Social Media

OOOSH! Your Local Driving School must be made aware of any social media accounts that relate to driving instruction.

Any active social media account must respect the terms and conditions of OOOSH! Your Local Driving School.

Pdi's must not be advertising.

Adi/Pdi

Name.....

Address.....

Licence

Number.....

I HAVE READ THESE TERMS AND CONDITIONS AND I AGREE TO BE BOUND BY THEM

Signed.....

Date.....